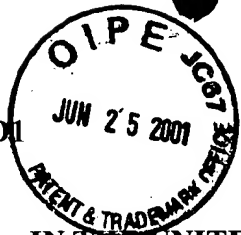


RIC-99-027D1



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application: **Donovan**

Application Serial No.: **Unknown**

Filed: **June 22, 2001**

For: **CUSTOMER RESOURCES
POLICY CONTROL FOR IP
TRAFFIC DELIVERY**

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Group Art Unit: **Unknown**

Examiner: **Unknown**

Attorney Docket No.: **RIC-99-027D1**

Certificate of Mailing Under 37 C.F.R. § 1.10

I hereby certify this correspondence is being deposited with the United States Postal Service as **Express Mail No. ET555404697US** in an envelope addressed to: Box CPA, Assistant Commissioner of Patents, Washington, D.C. 20231 on June 25, 2001.

By:

Marsha S. Kappus

Marsha S. Kappus

Box CPA
Assistant Commissioner of Patents
Washington, D.C. 20231

PRELIMINARY AMENDMENT

Sir:

No fees in addition to the filing fee other than for three (3) additional independent claims is believed to be necessary at this time. However, in the event that any additional fees are required for the prosecution of this application, please charge any necessary fees to Jones, Day, Reavis & Pogue Deposit Account No. **50-0566**.

Prior to examining the present application, please amend the above-identified application as follows: